

Acuity/LegalServer Automation Announcement

No more double-entry of data!

As of 4/26/25, any new "Initial Consultation" appointments that are created in Acuity will automatically create a case in **LegalServer** with that data!

You will still need to add data not captured in Acuity

The case will come in as a "Pending."

A few fields will need to be added since they aren't captured in Acuity. Here's how to do that...



MY GJC'S CLIENTS	ACUITY IMPORTED INTAKES				
Run Acuity Imported Case	'S				
Viewing 1 - 3 of 3					
Last Name	First Name	Matter/Case ID#	Date Opened	Disposition	Case Intake Office
Test	Test	25-0069839		Pending	National Support Center
Test	Test	25-0069840	03/11/2025	Pending	National Support Center
Testlast	Testfirst	25-0071422	04/04/2025	Pending	National Support Center
Result Page: 1					

Click on the case number to view the imported case



In the Actions menu, click on "Complete Pending Case Intake"

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ome Timekeeping								
Home » Cases » test teset (25-007274	» Cases » test teset (25-0072749) » Aux - Initial Information							
complete pending case intake								
Aux - Initial Information	3 Note: This matter was automatically transferred from Acuity when an Initial Consultation appointment was created. Please complete the required fields below that were not captured in Acuity.							
0% Complete	How case was created (required)	○ Client scheduled ○ GJC						
	Interpreter Needed (required)	No						
	Legal issue (required)	Please Select 🗸						
	Gender	Please Select V						
	Race	Please Select						
	Disposition (required)	Accept Case 🗸						
	Accept Case							
	Date Opened (required)	04/24/2025 📾						
	Accepted By (required)	Istesting, Andrew						
	A new primary assignment will be created							
	Caseworker (required)	Istesting, Andrew						

Complete the remaining fields then hit "Continue" at the bottom

MY G	JC'S CLIENTS	
Ca	ses	

The case will now be "Open" and will show up in your normal "My GJC's Clients" tab!